

Quality Policy

SHAPE is in the business of transforming property, specialising in fitout and refurbishment within the construction industry.

We deliver intelligent consistent results that add value and minimise risk. Our quality objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost-effective manner.

To achieve this objective SHAPE is committed to:

- Providing an efficient and effective service that reassures our clients of our quality and excellence in our field of expertise,
- Understanding, meeting or exceeding client expectations through Early and Direct Engagement,
- Providing adequate resources, both technical and human, towards the prevention of quality deficiencies and to ensure we are working smarter to continually improve,
- Establishing and maintaining a Quality Management System in accordance with AS/NZS ISO 9001,
- Setting objectives and targets to measure our performance and identify opportunities for continuous improvement by working smarter and being the employer of choice,
- Senior Management support of key strategies and our quality management system,
- Facilitating the integration of quality management into the way we work and promoting continual improvement, and
- Actively using feedback from our customers on performance for opportunities to continuously improve.

To achieve the above objectives, SHAPE relies upon the co-operation and involvement of SHAPE personnel at all levels, our clients, stakeholders and subcontractors.



Peter Marix-Evans
Chief Executive Officer
SHAPE Australia Pty Limited
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